

I appreciate the availability of Sorenson Videophone Relay Service for my work environment as well at home. Even though some days are more busy than the other days, I am willing to wait for an available qualified interpreter to speak professionally especially to the Wall Street folks in NYC on business issues... rather than less qualified that may slow down the communication channels between myself and the people out there in NYC who have less patience on phone calls. Speed Calls can wait till there are enough qualified interpreters and centers available to handle incoming volume of calls. Thank you.